

The Best of Costa Rica - TCRBCC

10 days: San José to San José

What's Included

Arrival and departure transfer. Guided tours of the Tortuguero Canals and park.

The information in this trip details document has been compiled with care and is provided in good faith. However it is subject to change, and does not form part of the contract between the client and G Adventures. The itinerary featured is correct at time of printing. It may differ slightly to the one in the brochure. Occasionally our itineraries change as we make improvements that stem from past travellers, comments and our own research. Sometimes it can be a small change like adding an extra meal along the itinerary. Sometimes the change may result in us altering the tour for the coming year. Ultimately, our goal is to provide you with the most rewarding experience. Please note that our brochure is usually released in November each year. If you have booked from the previous brochure you may find there have been some changes to the itinerary.

VERY IMPORTANT: Please ensure that you print a final copy of your Trip Details to review a couple of days prior to travel, in case there have been changes that affect your plans.

VALIDITY: Valid for all trips departing January 1st, 2013 - December 31st, 2013

Itinerary



Day 1 San José

You will be met at San José International Airport and transferred to your hotel for the night. If you arrive early enough, you'll have time to head into the city to visit a museum, shop or people-watch in the main plaza. As it is located in the central highlands, San José enjoys a moderate climate. The heat and humidity of the coast and lowland areas may affect you, with a general sense of lethargy and/or loss of appetite. This is no cause for alarm, it is simply a reaction to the heat. Be sure to drink plenty of water (cold bottled water is available everywhere) and do not attempt too much in any given day. We prefer fan-cooled rather than air conditioned rooms to avoid having to acclimatize to the heat and humidity every time you go outside.

Like most cities, San José has its good and bad sides. It is the centre of government, theatre, and art, as well as of air pollution and congestion. It has beautiful parks and museums, and a few beggars on the streets. It is big and often noisy, but even from its crowded downtown streets, you'll often enjoy a view of the surrounding lush mountains.

Probably the hardest thing you will do in San José, other than get safely across busy streets, is keep the street numbering systems straight. Street and avenue numbers are posted on buildings at the corners of some intersections. Keep looking as you walk, and you will eventually find one.

The plaza is a good place to people-watch. A mime, juggler, marimba band, magician, or storyteller may be performing for whatever is collected when the hat is passed. Artisan booths are common, creating a regular arts and crafts fair atmosphere.

A source of pride for the Ticos (Costa Ricans) is the National Theatre. Inaugurated in 1897, the building was paid for by coffee growers through a voluntary tax on every bag of coffee exported. The National Museum, housed in the Bellavista Fortress, offers exhibits on pre-Columbian art, colonial art and furniture and religious art within a 19th century building that was converted from a military fortress after the army was abolished.

The Museum of Costa Rican Art, located in La Sabana Park used to be the international airport and is in the old terminal building.

The Jade Museum is on the 11th floor of the Instituto Nacional de Seguros building. In addition to the marvelous collection of jade objects, there are pre-Columbian ceramic and stone works as well as displays with archaeological and ethnographic information. The Gold Museum is located underneath the Plaza de la Cultura. Its spectacular collection of indigenous gold art belongs to the Central Bank of Costa Rica.

The best and least expensive places to buy souvenirs in San José are the markets. The two main ones are in Plaza de la Cultura, which is an outdoor open market, and the Central Market, where handicrafts are sold along with boots, fish, flour, herbal remedies, shirts and everything else you can imagine. Always watch your belongings and be ready for crowds. If you plan on spending a few days in San José prior to or after your tour, there are a number of activities within the city and area that you can participate in, many of them outdoors.

Day 2-3 Tortuguero

This morning you will transfer by road then by boat through the famous canals of Tortuguero. This tropical eco-paradise is home to countless bird and animal species, and you will have many opportunities to view and photograph wildlife.

The beaches around Tortuguero, a sleepy Afro-Caribbean town, host the nesting grounds of a variety of sea turtles. Walking paths extend through the village and into the national park. Tortuguero National Park was created in 1975 to protect the four species of sea turtles which nest along the beaches. Our three-hour boat ride along rivers and canals starts just outside the town of Limón and ends in the village of Tortuguero, near the park perimeter. We may see herons, egrets, spoonbills, as well as amphibians and reptiles like the Jesus Lizard (it walks on water) and caimans. The tropical rainforest gives way to prime beaches, ideal nesting grounds for Green, Loggerhead, Hawksbill and Leatherback Turtles. The latter nests from mid-March to May, the rest from July to September. The Caribbean Conservation Center, just outside of town, is an excellent source of information about the turtles and their tropical habitat.

On our second day we will enjoy guided tours of the Tortuguero canals – you might expect to see toucans, a variety of parrots, herons, kingfishers, fishing bats, three-toed sloths, iguanas, and howler, white-faced and spider monkeys. The tracks of river otters, collared peccaries, and Baird's tapirs are often seen on the banks of rivers and canals and caiman are commonly observed in the waterways.

Day 4-5 La Fortuna

This morning you'll be transferred to your hotel near the Arenal Volcano, arriving mid-afternoon. This area is full of exciting and wonderful things to do: whether it's checking out the well-known Tabacon Hot Springs, the La Fortuna Waterfall, the Venado Caves or the Caño Negro Biological Reserve. There are lots of tours available. La Fortuna is one of the centres of adventure travel in Costa Rica. Here you can try numerous optional activities: river rafting, mountain bike, caving, or horseback riding. Don't forget about the hot springs, fed directly by the volcano. Once you're seated at the swim-up bar, you won't want to get out.

Set on the northern plains of Costa Rica, Arenal Volcano sits on the southeast shore of artificial Lake Arenal (77 square kilometres, or 48 square miles). Separating the mountain ranges of Guanacaste and Tilarán, the lake was created by a hydroelectric dam. Winds sweeping off the Caribbean Sea reach speeds of 48 to 72 km/hr (30 to 45 mph), making Arenal one of the best windsurfing destinations in the world. The volcano, once quite active, has been in a dormant state since the beginning of 2011 but still is a dramatic backdrop to the town of La Fortuna. During the day, its reflection on Lake Arenal is truly enchanting.

There are several attractions in the area aside from the lake and volcano. It is a birder's paradise, with over 600 species as permanent residents, and is inhabited by numerous species of frogs. You can also enjoy hiking the area's nature trails, or if you're more daring, you can opt to climb a ladder to participate in one of the canopy tours and catch a fresh glimpse of the forest greenery. After a long day of exploring, the local hot springs might just be the answer to your tired muscles. Soak in one of the natural thermal baths under the shade of the surrounding canopy.

Spend the next day exploring the places you missed yesterday – there is no shortage of activity, or take some time to relax at your hotel.

Day 6-8 Guanacaste/Beach Area

Today you'll be transferred to the coast to spend some time relaxing and enjoying the beautiful beach considered one of Costa Rica's best. There are many optional tours. Enjoy the relaxing beach and surrounding areas on the North Pacific coast of Costa Rica in the beautiful Guanacaste region. Spend your days taking in the sun and sea, participating in optional activities such as surfing, fishing, golf, horseback riding, cycling, boating or snorkeling.

Day 9 San José

Return to San José for your last night.

Day 10 San José

Transfer to the airport for your return flight. Please note that the earliest available transfer is at 04:30AM - if your departure flight is prior to 07:00AM - you will have to make arrangements with the hotel for a private transfer (at your own expense).

What's Included

Arrival and departure transfer.

Guided tours of the Tortuguero Canals and park.

Highlights

Spotting monkeys and other wildlife, relaxing on the beach, getting active in the Arenal region, soaking in relaxing hot springs after a hard day of play.

Dossier Disclaimer

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Itinerary Disclaimer

While it is our intention to adhere to the route described below, there is a certain amount of flexibility built into the itinerary and on occasion it may be necessary, or desirable to make alterations. The itinerary is brief, as we never know exactly where our journey will take us. Due to our style of travel and the regions we visit, travel can be unpredictable. The Trip Details document is a general guide to the tour and region and any mention of specific destinations or wildlife is by no means a guarantee that they will be visited or encountered. Aboard expedition trips visits to research stations depend on final permission.

Additionally, any travel times listed are approximations only and subject to vary due to local circumstances.

Group Leader Description

Chief Experience Officer (CEO)/ Local Guides

Meals Included

9 breakfasts, 2 lunches, 2 dinners.

Meals

Eating is a big part of traveling. Travelling with G Adventures you experience the vast array of wonderful food that is available out in the world. Generally meals are not included in the trip price when there is a choice of eating options, to give you the maximum flexibility in deciding where, what and with whom to eat. It also gives you more budgeting flexibility, though generally food is cheap. Our groups tend to eat together to enable you to taste a larger variety of dishes and enjoy each other's company. There is no obligation to do this though. Your CEO will be able to suggest favourite restaurants during your trip. On truck trips in Africa, aboard the expedition ship M/S Explorer or our Galapagos yachts, while trekking in remote regions etc. food is included, plentiful and made of fresh local ingredients. The above information applies to G Adventures group trips. For Independent trips please check the itinerary for details of meals included. For all trips please refer to the meals included and budget information for included meals and meal budgets

Meal Budget

Allow USD95-125 for meals not included.

Transport

Shuttle, boat, walking

About our Transportation

Land Transfers & Included Tours/activities: Many of the land transfers and included tours will be by private van, car or taxi, while others may be shared with other travellers depending on availability, nature of the activity and destination. For transfers, you may have a local non English-speaking driver only, for included tours, you will be accompanied by an English speaking local guide.

Local Flights

Local flights may be included in the cost of your tour, please see the itinerary. If they are included or if you book any additional flights, it is important that we have your passport information at the time of booking in order to process these tickets. Internal flight tickets are issued locally and will be given to you prior to the flight departure.

Solo Travellers

We believe single travellers should not have to pay more to travel so our group trips are designed for shared accommodation and do not involve a single supplement. Single travellers joining group trips are paired in twin or multi-share accommodation with someone of the same sex for the duration of the trip. Some of our Independent trips are designed differently and single travellers on these itineraries must pay the single trip price.

Accommodation

Comfort hotels (9 nts)

About Accommodation

A variety of accommodation standards are available for Independent tours, see your dossier for the accommodation class specific to your tour. Please remember that hotel/lodge/resort standards can be different from what you are used to in your home country, which is part of the appeal of adventure travel . Portorage is not included, but can be arranged directly at most hotels.

Joining Hotel

Please see your tour voucher for specific name and address of your joining hotel for day 1 of this tour.

Joining Instructions

Arrival Instructions: On arrival at the San Jose Airport (Juan Santamaria) you will be transferred from the airport to your hotel, one of our representative will accompany you to the hotel and once you arrive he/she will provide you all information and program details you may need during your stay (including schedule of pick-up times, vouchers and any additional documentation necessary). While fairly small, the San Jose airport is very busy and if for some reason you cannot find your transfer or are not met at the airport, please phone the contact number below in Costa Rica.

**Please note, the arrival transfer included occurs on Day 1 of the tour. If you plan to arrive prior to Day 1, you will be required to arrange pre-tour accommodation through G Adventures to be eligible for the transport from the airport. Due to customer experience and quality considerations, all services related to the tour must be continuous.

What to look for: When you arrival, please proceed through customs/immigration and collect your baggage. Upon exiting the customs area, please look for our representative who will be holding a G Adventures sign or sign with your name. As it is usually busy, if you do not see our representative immediately, please take some time to look around the concourse.

Viajes Sin Fronteras (VSF)

Mon-Fri (8am to 8pm) and Sat, Sun & holidays (9am to 5pm): +506 2253 2412

Outside these hours: +506 8340 7203

"(506) is the country code, use it if you are out of Costa Rica."

The cellular emergency number is available 24 hours/day and the representatives speak fluent English, answering the phone as "Viajes sin Fronteras Good Morning/afternoon" However, due to Costa Rica's celular network, sometimes there may not be a receiving signal - please see below for further emergency contact details, should you not be able to access the cell.

Arrival Complications

We don't expect any problems, and nor should you, but if for any reason you are unable to commence your trip as scheduled, as soon as possible please contact your starting point hotel, requesting that you speak to or leave a message for your CEO (if you are not on a group tour please refer to the emergency contact details provided in this dossier). If you are unable to get in touch with your leader, please refer to our emergency contact details. If you have pre-booked an airport transfer and have not made contact with our representative within 30 minutes of clearing customs and immigration, we recommend that you make your own way to the Starting Point hotel, following the Joining Instructions. Please apply to your travel agent on your return for a refund of the transfer cost if this occurs.

Emergency Contact

Should you need to contact us during a situation of dire need, it is best to first call either the G Adventures Local Representative (if one is listed below) or our G Adventures Local Office. If for any reason you do not receive an immediate answer, please leave a detailed message and contact information, so they may return your call and assist you as soon as possible.

AIRPORT TRANSFER

If you have purchased an arrival through G Adventures or if an arrival transfer is included in the cost of your tour, please note that:

Your arrival transfer has been arranged based on flight information provided to us. If you are advised of a flight schedule change within 48 hours of your scheduled arrival time, we will do our best to rearrange your arrival transfer however we cannot guarantee this. If your arrival transfer does not arrive within 30 minutes after you have exited the arrivals area please take a taxi to your start point hotel.

EMERGENCY CONTACT NUMBERS

G Adventures Local Representative (Costa Rica)

Emergency number: +506 8696-0836

G Adventures Office San Jose, Costa Rica

During Office hours (Weekdays 9am-5pm Local Time): +506 2224 5560

After hours emergency number: +506 8322 9140

If you are unable for any reason to contact our local office, please call the numbers listed below, which will connect you directly with our 24 hour Sales team, who will happily assist you.

Toll-free, North America only: 1 888 800 4100

Calls from UK: 0844 272 0000

Calls from Germany: 01805 70 90 30 00

Calls from Australia: 1 300 796 618

Calls from New Zealand: 0800 333 307

Outside North America, Australia, New Zealand, Germany and the UK: +1 416 260 0999

Finishing Point Instructions

Please note that the earliest available transfer is at 04:30AM - if your departure flight is prior to 07:00AM - you will have to make arrangements with the hotel for a private transfer (at your own expense).

What to Take

We recommend the use of a duffel bag or backpack (whatever you find easiest to carry) however suitcases are acceptable for this style of tour. A good size daypack is also essential.

Checklist

- USD cash
- Credit and/or debit card (see spending money)
- G Adventures vouchers, pre-departure information and trip details
- Passport (with photocopies)
- Travel insurance (with photocopies)
- Airline tickets (with photocopies)
- Any entry visas or vaccination certificates required
- Camera and film, reading/writing material, binoculars, cover for backpacks

- Fleece top
- Windproof/waterproof jacket or poncho
- Small towel and swim wear
- 4 shirts/t-shirts
- Sun hat
- 2 pair of shorts
- 2 pairs of long trousers
- 1 pair of hiking pants/track pants
- Hiking boots/ sturdy walking shoes
- Sport sandals
- Sunblock
- Sunglasses
- Toiletries (biodegradable)
- Watch or alarm clock
- Pocketknife
- Insect repellent
- Flashlight
- First-aid kit (should contain lip salve, Aspirin, Band Aids, anti-histamine, Imodium or similar tablets for mild cases of diarrhea, re-hydration powder, and any extra prescription drugs you may be taking).

Laundry

Laundry facilities are offered by some of our hotels for a charge. There will be times when you may want to or have to do your own laundry so we suggest you bring non-polluting/biodegradable soap.

Visas

All countries require a valid passport (with a minimum 6 months validity). Contact your local embassy, or consulate for the most up-to-date visa requirements, or see your travel agent. **IT'S YOUR RESPONSIBILITY TO HAVE THE CORRECT TRAVEL DOCUMENTATION.**

Spending Money

Every traveller is different and therefore spending money requirements will vary. Some travellers may drink more than others while other travellers like to purchase more souvenirs than most. Please consider your own spending habits when it comes to allowing for drinks, shopping and tipping. Please also remember the following specific recommendations when planning your trip.

Money Exchange

The currency in Costa Rica is the Colon (CRC).

Credit cards and debit cards are very useful for cash advances. Visa cards are the most widely accepted cards. While ATMs are widely available, there are no guarantees that your credit or debit cards will actually work in Latin America. Check with your bank.

You should be aware that to purchase products or services on a credit card a fee of 5%-10% usually applies. Do not rely on credit or debit cards as your only source of money. A combination of US dollars cash and cards is best. Always take more rather than less, as you don't want to spoil the trip by constantly feeling short of funds.

We do not recommend you bring travellers cheques, as it is very difficult to exchange them in Costa Rica.

CURRENCY EXCHANGE TIP: Please be advised that slightly torn notes, notes that have been heavily marked or are faded may be difficult to exchange. It is best to bring notes in fairly good condition, in denominations lower than 100USD (or equivalent).

As currency exchange rates can fluctuate often we ask that you refer to the following website for daily exchange rates: www.xe.com

Emergency Fund

Please also make sure you have access to at least an additional USD \$200 (or equivalent) as an 'emergency' fund, to be used when circumstances outside our control (ex. a natural disaster) require a change to our planned route. This is a rare occurrence!

Departure Tax

Costa Rica airport exit tax: \$29USD

Tipping

It is customary in Latin America to tip service providers such as waiters, at approximately 10%, depending on the service. Tipping is an expected - though not compulsory - component of your tour program and an expression of satisfaction with the persons who have assisted you on your tour. Although it may not be customary to you, it is of considerable significance to the people who will take care of you during your travels.

If you feel your Local Representatives/Guides and drivers did an outstanding job, tipping is appreciated.

Optional Activities

Optional activity prices are subject to change and can fluctuate in relation to the high/low season and the number of people on a specific excursion. Not all activities listed here may be available, due to season, or weather conditions.

All prices are per person, estimates in USD amount and are subject to change as services are provided by third party operators.

San Jose

Arenal and Hot Springs \$99
The Best of the Pacific \$88
San Jose City Tour \$29
Irazu Volcano \$37
Irazu, Orosi & Lankester Gardens \$62
Poas Volcano & La Paz Waterfall \$79
Poas Volcano \$37
Poas, Grecia & Sarchi \$56
Canopy tour San Lorenzo \$80
White Water Rafting \$95
Pueblo Antiguo Show Day \$45
Ram Luna (Typical night) \$55

La Fortuna

Arenal hanging bridges tour \$47
Arenal Volcano hiking \$35
Cano Negro Wilderness Refuge by boat with lunch \$52
Horseback riding to Fortuna Waterfalls \$39
Combo tour Waterfall & hiking with lunch \$100
Kayaking at the Arenal Lake \$50
Canopy tour \$42
Rafting trip at Sarapiquí River (full day) \$78
Safari float at Penas Blancas River \$42
Sunset boat trip at the Arenal Lake \$47

Monteverde

Canopy Tour \$45
Walkways at Monteverde \$25
Natural History Walks at Monteverde Biological Reserve \$50
Package (Walk ways/Butterfly/Hummingbird Garden with lunch) \$50
Hummingbird garden at Monteverde \$6

Manuel Antonio

Damas Island Boat Tour \$55
Coastal Kayak \$60
Manuel Antonio National Park Tour \$45

Nauyaca Waterfalls Tour \$90

Rafting Savegre River \$90

Sunset Catamaran Sail \$80

Health

Please note inoculations may be required for the country visited. It is your responsibility to consult with your travel doctor for up to date medical travel information well before departure.

As of November 1st, 2007, the Costa Rica government, requires those entering Costa Rica from certain countries in South America and Sub-Sahara Africa, to have an International Certificate of Vaccination against Yellow Fever. Those affected countries are: Angola, Benin, Burkina Faso, Cameroon, Democratic Republic of Congo, Gabon, Gambia, Ghana, Guinea, Liberia, Nigeria, Sierra Leone, Sudan, Bolivia, Brazil, Colombia, Ecuador, Peru, French Guiana and Venezuela.

You should consult your doctor for up-to-date medical travel information well before departure. We recommend that you carry a First Aid kit and hand sanitizers / antibacterial wipes as well as any personal medical requirements. Please be aware that quite often we are in remote areas and away from medical facilities, and for legal reasons our local Guides are prohibited from administering any type of drug including headache tablets, antibiotics, etc. When selecting your trip please carefully read the brochure and itinerary and assess your ability to cope with our style of travel. Please refer to the Physical and Culture Shock ratings for trip specific information. G Adventures reserves the right to exclude any traveller from all or part of a trip without refund if in the reasonable opinion of our local office/Guides they are unable to complete the itinerary without undue risk to themselves and/or others.

Safety and Security

Many national governments provide a regularly updated advice service on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure.

Petty theft, bag snatching and muggings have been on the rise in San Jose. Though not common, there are certain precautions you should take when visiting the city. Although the cities visited on our tours are generally safe during the day, there can be risks to wandering throughout any major city at night. It is our recommendation to stay in small groups and to take taxis to and from restaurants, or during night time excursions, as they are the safest and easiest way to avoid any issues one might encounter on the streets after dark. In addition, always leave your passport (It's better to carry a photocopy of it instead), credit cards and money that you won't be using in the hotel. Many of the hotels we use have safety deposit boxes in the room, or a general one at reception, this is always the safest method of storing your valuables. We strongly recommend the use of a neck wallet or money belt while travelling, for the safe keeping of your passport, air tickets, travellers' cheques, cash and other valuable items. Remember that like in any other city, you should never leave your bags unattended, nor flaunt jewellery, cameras etc . A lock is recommended for securing your luggage. When travelling on a group trip, please note that your CEO has the authority to amend or cancel any part of the trip itinerary if it is deemed necessary due to safety concerns.

Your CEO will accompany you on all included activities. During your trip you will have some free time to pursue your own interests, relax and take it easy or explore at your leisure. While your CEO will assist you with options available in a given location please note that any optional activities you undertake are not part of your itinerary, and we offer no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgment when selecting an activity in your free time. Stick to the main streets only during the day, and after sundown, please take a taxi. Taxis can be organized from reception of your hotel. Also, take the address of the hotel with you.

Protests and Demonstrations- Protests and demonstrations, even those that are well intended, have the potential to turn violent with no warning. Counter protests can also turn violent. Action by security forces to disperse demonstrators and protesters may occur at any time. If you are in an area where demonstrators or protesters are gathering, avoid the temptation of staying for a good photo opportunity and leave the area immediately.

Water based activities have an element of danger and excitement built into them. We recommend only participating in water based activities when accompanied by a guide(s). We make every reasonable effort to ensure the fun and adventurous element of any water based activities (in countries with varying degrees of operating standards) have a balanced approach to safety. It is our policy not to allow our CEOs to make arrangements on your behalf for water based activities that are not accompanied by guide(s).

Swimming, including snorkeling, is always at your own risk.

We take all prudent measures in relation to your safety. For ways to further enhance your personal safety while traveling, please visit:

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www.gadventures.com/travel-resources/safety/

Trip Specific Safety

Like any city where tourism is on the increase, crime also tends to increase and while San José is not a noticeably dangerous city, there are certain precautions you should take. Make sure that you are aware of your things at all times and don't go out carrying expensive gear or jewellery.

Medical Form

Our small group adventures bring together people of all ages. It is very important you are aware that, as a minimum, an average level of fitness and mobility is required to undertake our easiest programs. Travellers must be able to walk without the aid of another person, climb 3-4 flights of stairs, step on and off small boats, and carry their own luggage at a minimum. Travellers with a pre-existing medical condition are required to complete a short medical questionnaire, which must be signed by their physician. This is to ensure that travellers have the necessary fitness and mobility to comfortably complete their chosen trip. While our CEOs work hard to ensure that all our travellers are catered for equally, it is not their responsibility to help individuals who cannot complete the day's activities unaided. Please refer to the physical ratings in this Trip Details document for more information.

Please note that all passengers traveling to Antarctica are required to fill out this questionnaire.

The medical questionnaire can be found online at:

www.gadventures.com/medical-form.

A Couple of Rules

Illegal drugs will not be tolerated on any trips. Possessing or using drugs not only contravenes the laws of the land but also puts the rest of the group at risk. Smoking marijuana and opium is a part of local culture in some parts of the world but is not acceptable for our travellers. Our philosophy of travel is one of respect towards everyone we encounter, and in particular the local people who make the world the special place it is. The exploitation of prostitutes is completely contrary to this philosophy. Our CEOs have the right to expel any member of the group if drugs are found in their possession or if they use prostitutes.

Travel Insurance

Travel Insurance: Travel insurance is compulsory in order to participate on any of our trips. When travelling on a group trip, you will not be permitted to join the group until evidence of travel insurance has been sighted by your CEO, who will take note of your insurance details. When selecting a travel insurance policy please bear in mind that all clients must have medical coverage and that we require a minimum coverage of USD 200,000 for repatriation and emergency rescue. We strongly recommend that the policy also covers personal liability, cancellation, curtailment and loss of luggage and personal effects. If you have credit card insurance we require proof of purchase of the trip (a receipt of credit card statement) with a credit card in your name. Contact your bank for details of their participating insurer, the level of coverage and emergency contact telephone number.

Planeterra-The G Adventures Foundation

Through our commitment to responsible tourism we have developed the Planeterra Foundation, a non-profit organization dedicated to making a positive difference in the lives of people and communities around the world through support of international charities, local organizations and community projects in the places that we visit on our tours. G Adventures matches all individual donations and pays all administration costs, which means that 100% of each donation is doubled and goes directly to support our projects. For more information about Planeterra and the projects we support, or to make a donation, please visit www.planeterra.org

Planeterra Dollar-A-Day Program

Our Dollar-A-Day Program provides travellers with the opportunity to help us give back to the people and places visited on our tours by donating one dollar per day for the duration of their tour. 100% of these proceeds will go directly to support our Planeterra projects.

To participate in this program please indicate at the time of booking that you would like to participate in G Adventures' Dollar-A-Day program, either by clicking the check box online, or by advising your G Adventures specialist or travel agent. (Note: Donation will be charged in the currency of your booking)

Feedback

After your travels, we want to hear from you! Your feedback information is so important to us that we'll give you 5% off the price of your next G Adventures trip if your feedback is completed on-line within 30 days of finishing your trip. Your tour evaluation will be e-mailed to you 24 hours after the conclusion of your trip. If you do not receive the tour evaluation link in the days after your tour has finished, please drop us a line at customerservice@gadventures.com and we will send it on to you.

Newsletter

Our adventure travel e-newsletter is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from G Adventures, subscribe at www.gadventures.com/newsletters/

Stay current on how our company invests in our global community through our foundation – Planeterra. Sign up for [Planeterra's monthly news](#) to learn more about how to give back and support the people and places we love to visit.

Travel Forum - The Watering Hole

Be sure to stop by [The Watering Hole](#), our adventure travel forum. If you're interested in meeting others booked on your upcoming trip, check out the [Departure Lounge](#) section of our forum and introduce yourself. Otherwise, just drop in at anytime to share some travel tips, ask questions, meet other travellers and quench your thirst for travel. Our forum is located at wateringhole.gadventures.com.