



## **Highlights of New Zealand**

15 days, Auckland to Christchurch

Trip code ONAC

### **What's included**

- Your Welcome Moment: Meet Your CEO and Group
- Your Discover Moment: Franz Josef

- Your Discover Moment: Queenstown
- Waitomo Glowworm caves visit
- Orientation walk in Wellington and Christchurch
- Wine tasting
- Fiordland National Park visit with Doubtful Sound day cruise
- Aoraki/Mt Cook National Park visit with hiking opportunity (weather permitting)
- Internal flight between Wellington and Christchurch
- Free time in Rotorua, Wellington, Franz Josef, and Queenstown
- All transport between destinations and to/from included activities

The information in this trip details document has been compiled with care and is provided in good faith. However it is subject to change, and does not form part of the contract between the client and G Adventures. The itinerary featured is correct at time of printing. It may differ slightly to the one in the brochure. Occasionally our itineraries change as we make improvements that stem from past travellers, comments and our own research. Sometimes it can be a small change like adding an extra meal along the itinerary. Sometimes the change may result in us altering the tour for the coming year. Ultimately, our goal is to provide you with the most rewarding experience. Please note that our brochure is usually released in November each year. If you have booked from the previous brochure you may find there have been some changes to the itinerary.

**VERY IMPORTANT:** Please ensure that you print a final copy of your Trip Details to review a couple of days prior to travel, in case there have been changes that affect your plans.

**VALIDITY:** Valid for all trips departing October 2nd, 2023 and onwards

# Itinerary



## Itinerary Notes

Please note that when in Franz Josef optional activities may be cancelled due to adverse weather conditions.

**NOTE:** Accommodations vary per departure and are subject to change until tour start date; they are not final and should be used as examples only. Travellers may login to the G Adventures App to view accommodations specific to their departure.

Day 1

## Auckland

Arrive at any time.

There are no activities until an evening welcome meeting, so head out and enjoy the city.

This tour departs Auckland early on Day 2. If you are interested in exploring the city and its nearby attractions, like a local winery, it is recommended you book additional pre-trip accommodation nights.



### Accommodation

Oaks Auckland Hotel (or similar)

Hotel



### Today's Activities

#### ACTIVITY

Your opportunity to meet your CEO and fellow travellers, and learn more about your tour. Opt to join the group for a local meal afterwards. Don't forget to see the notice in the lobby (or ask reception) for the official time and place to meet up with the group.



### Optional Activities - Day 1

Maritime Museum Visit

Auckland

24NZD

Tour the museum's seven galleries to learn more about New Zealand's relationship with the sea. Be inspired by the country's most celebrated mariner, Sir Peter Blake, and his many accomplishments, and see maritime art that speaks to the sentiment of a nautical nation.

Waiheke Island Excursion

Waiheke Island

62-369NZD

3h-8h

Take a ferry ride to Waiheke Island for a quick, fun getaway. Swim or kayak at white-sand beaches in the Hauraki Gulf. Tour the island's tracks and bush reserves, or sample your way through some of the island's 19 boutique wineries (the island produces some of New Zealand's finest reds).

As part of the boat crew, you'll work together with your teammates to sail around Auckland's Waitemata Harbour in this competitive yacht. Either take the helm and participate or sit back and enjoy the spectacle - the choice is yours.

Day 2

### Auckland/Rotorua

Drive to the lakeside town of Rotorua, situated over an active geothermal zone and known for its volcanic features and rich Maori heritage. Stop en route at the Waitomo Glowworm Caves. Take a boat ride through this spectacular underground realm to see thousands of flickering glowworms light up in the dark.



### Accommodation

Sudima Lake Rotorua (or similar)

Hotel



### Today's Activities

Private Vehicle

Auckland - Rotorua

7h-8h

275km

Settle in and scan the scenery from the convenience of a private vehicle.

Waitomo Cave Excursion

Waitomo Caves

2h30m

Enjoy a peaceful boat ride through 30 million year old caverns covered with magical glowworms that are unique to New Zealand. Hundreds of thousands of these tiny creatures radiate luminescent light in underground caves carved by rivers and time. Take in more than 136 years of cultural and natural history on this unique excursion.

Day 3

## Rotorua

Today is yours to explore Rotorua, opt to check out the geothermal area, go whitewater rafting, or one of the many other activities in the area. In the evening visit a Maori village for traditional ceremonies, a Hangi meal and entertainment.

If you are interested in visiting the Hobbiton Movie Set while in New Zealand we suggest you pre-book before arriving in New Zealand. G Adventures currently does not offer this as a tour add-on. Hobbiton is accessible as a day trip from Auckland or Rotorua.



### Meals included

Breakfast | Dinner



### Accommodation

Sudima Lake Rotorua (or similar)

Hotel



### Today's Activities

Mitai Experience

Rotorua

Visit the Mitai Maori Village and learn the migration story of Tamatekapua of the Te Arawa canoe to Aotearoa and the Maori Pacifica connection told in dance form. Enjoy a delicious Hangi meal, similar to a Hawaiian Luau, with dishes such as chicken, sweet potato (kumara) and lamb steamed over heated rocks.

Free Time

Rotorua

Enjoy free time to visit the geothermal sites around town.



### Optional Activities - Day 3

## Hot Springs

Rotorua

50-360NZD

Soak tired muscles in the area's natural hot springs and let the mineral water work its magic. Rotorua is home to a number of amazing geothermal parks – be sure you don't miss the healing and relaxing benefits of the city's naturally heated waters.

## Whitewater Rafting

Rotorua

135NZD

2h-3h

Get your adrenaline fix on this exhilarating white water rafting trip. Enjoy the amazing scenery along the way, but don't forget to paddle!

## Rotorua Canopy Tours

Rotorua

199-269NZD

3h-3h30m

Experience life among the treetops of a Kiwi forest through this one-of-a-kind nature tour. Gain a whole new perspective on the plants, animals, and insects that call this environment home, and learn about conservation efforts to protect the region's subtropical forests. Opt to book the Original Canopy Tour (3 hrs) or the Ultimate Canopy Tour (3.5 hrs).

Day 4

## Rotorua/Wellington

Take in the ever-changing scenery of the North Island as you travel to the capital, Wellington. Stop along the way places like the mighty Haka Falls and the 'Gumboot capital of NZ', Taihape.

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### Meals included

Breakfast

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### Accommodation

Naumi Studio Hotel Wellington (or similar)

Hotel

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### Today's Activities

Private Vehicle

Rotorua - Wellington

7h-8h

452km

Settle in and scan the scenery from the convenience of a private vehicle.

Day 5

## Wellington

Enjoy the atmosphere in this relaxed but lively city. After an orientation walk, enjoy a free day to explore. Opt to visit the Te Papa Museum or take the cable car up to the botanical gardens.



### Accommodation

Naumi Studio Hotel Wellington (or similar)

Hotel



### Today's Activities

Free Time

Wellington

Spend some time exploring the city.

Orientation With CEO

30m-1h

Enjoy a brief walk with your CEO. He/she will give you some tips on finding things like supermarkets, main squares, and ATMs. For more specific or in-depth information, an official guided tour is recommended.



### Optional Activities - Day 5

Te Papa Museum Visit

Wellington

35NZD

1h-2h

Visit this must-see museum, home to displays of historical Maori artifacts and modern exhibits. See how the museum is constructed on shock absorbers to withstand New Zealand's many earthquakes – find the stairwell just outside the entrance and descend into the foundations of the building.

Zealandia

Wellington

31-120NZD

3h-4h

Zealandia is about the most biodiversity-rich square mile of mainland New Zealand in terms of the species living wild here. Over forty different species of native birds have been recorded in the sanctuary valley, twenty-four of them endemic.

Weta Workshop Tour

Wellington

99NZD

This 2 to 3-hour guided tour will give you a unique behind-the-scenes look at how the Weta workshop helps craft and create the imaginary realities of some of the world's biggest films. Get so see creativity in action as the workshop crew members practice their trade and get up close and personal with props from The Lord of the Rings, The Chronicles of Narnia, and so much more!

Wellington Cable Car

Wellington

6-12NZD

1h-2h

There is simply no better way to experience the hidden charm that Wellington has to offer than to take this 5-minute ride from the heart of the city centre, up through the hillside terraced houses of Kelburn, to the lookout perched high above the city.

Enjoy easy access to the Botanic Garden, Cable Car Museum, Space Place (at Carter Observatory) and Zealandia (via free shuttle).

Day 6

## Wellington/Kaikoura

Fly to the South Island and travel to the seaside town of Kaikoura, known for its diverse marine life. Stop en route for a wine tasting at a local winery.

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### Meals included

Dinner

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### Accommodation

The White Morph (or similar)

Hotel

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### Today's Activities

Winery Visit

Canterbury

Stop at a local winery and opt to sample some of the wines produced on site.

Plane

Wellington - Christchurch

Look! Up in the sky! It's a bird! It's a plane! It's... yup, it is a plane, actually.

Private Vehicle

Christchurch - Kaikoura

2h30m

Settle in and scan the scenery from the convenience of a private vehicle.



## Optional Activities - Day 6

Hiking

Kaikoura

Free

2h-3h

3km

Set off along the hiking trail to take in the beautiful scenery along the Kaikoura Peninsula walkway.

Scenic Flight

Kaikoura

250NZD

Take a 30-minute flight and set off to search for whales, dolphins, and other marine life. On land, you'll see Maori sites, Kaikoura town and New Zealand's southern fur seals.

Day 7

## Kaikoura/Hanmer Springs

Enjoy a free morning in Kaikoura. Opt to go on a whale watching tour and search for giant sperm whales. Or head out on a tour to swim in the open ocean in a place often visited by wild dolphins. In the afternoon, travel to Hanmer Springs. Opt to take a soak in the hot springs.



### Accommodation

Drifters Inn Hanmer Springs (or similar)

Hotel



### Today's Activities

Private Vehicle

Kaikoura - Hanmer Springs

3h

Settle in and scan the scenery from the convenience of a private vehicle.



### Optional Activities - Day 7

Dolphin Tour

Kaikoura

135NZD

3h-4h

Hop aboard a boat and head out to the open seas to search for wild dusky dolphins. If we come upon them, depending on conditions, most groups have 20-40 minutes of swim time with the dolphins.

Whale Watching

Kaikoura

175NZD

3h-3h30m

Follow in the path of Paikea, the Maori "whale rider", and set out in search of Giant Sperm Whales as they spray and dive their way through the waters off Kaikoura.

Day 8

## Hanmer Springs/Franz Josef

Take in the stunning scenery while travelling across the Southern Alps to the rugged and remote West Coast, before staying in the rainforest near the world's fastest moving glacier.

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### Meals included

Breakfast

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### Accommodation

Rainforest Retreat (or similar)

Motel

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### Today's Activities

Private Vehicle

Hanmer Springs - Franz Josef

8h

Stretch out and scan the scenery from the comfort of a private vehicle. Driving time includes stops.

Day 9

## Franz Josef

Enjoy a free day to explore the area around Franz Josef. Opt to explore the glacier with a heli hike.

There are plenty of optional activities in the area to suit just about any budget and preference. Try heli hiking, scenic helicopter flights, skydiving or lake kayaking.



### Meals included

Breakfast



### Accommodation

Rainforest Retreat (or similar)

Motel



### Optional Activities - Day 9

Hiking

Franz Josef

Free

30m-8h

3-17km

Take your pick of many scenic and memorable treks in Franz Josef – a true hiker’s haven. Get prepared before heading out, and be mindful of signs along the track. See majestic mountains, glaciers, rivers, and amazing views that you’ll definitely want your camera on hand for.

Heli Scenic Flight with Snow Landing

Franz Josef

385-655NZD

15m-30m

Take a once-in-a-lifetime helicopter ride high up on Franz Josef Glacier. Hop out on the snow to soak up the experience, before flying back to land. Cool!

Franz Josef Kayaking

Franz Josef

149-169NZD

3h-4h

Explore the stunning Lake Mapourika by kayak. This lake was created as the Franz Josef glacier retreated 14,000 years ago, and the still water has created a natural mirror allowing you to soak in the incredible panoramic views.

Guided Heli Hike (Heli Transfer)

Franz Josef

595-795NZD

The sheer size and power of Franz Josef is something you need to see to believe. Board a chopper for a leisurely flight over the glacier before landing directly on the ice. From there, get up close and personal on a three-hour guided hike past towering peaks and stunning blue ice. The constantly shifting ice flows and crevices ensure your visit will be one-of-a-kind!

Day 10

## Franz Josef/Queenstown

Continue to Queenstown, the adventure capital of the world. With beautiful scenery and tons of activities, there's something for everyone. Enjoy the great night life.



### Accommodation

Heartland Hotel Queenstown (or similar)

Hotel



### Today's Activities

Private Vehicle

Franz Josef - Queenstown

8h-9h

420km

Settle in and scan the scenery from the convenience of a private vehicle.

Day 11

## Queenstown

With free time here, opt to go bungee jumping (in its birthplace), jet boating (also born here!), skydiving or hiking. Or take it a little slower and travel by gondola to the top of a local peak.

Opt to pre-book the "Queenstown Jet Boating" activity on the checkout page ahead of time, to include this optional on your tour.



### Meals included

Breakfast



### Accommodation

Heartland Hotel Queenstown (or similar)

Hotel



### Optional Activities - Day 11

Vineyard Tour

Queenstown

189-265NZD

5h-7h

Visit vineyards in New Zealand's fastest growing wine region. Taste some of Queenstown's finest Pinot Noir, as well as Riesling and Sauvignon Blanc and learn more about the grape varietals that flourish here. Pick up a few bottles to savour back home.

Skydiving

Queenstown

449-549NZD

Enjoy the awe-inspiring beauty of Queenstown from an eagle's perspective. Suit up, get briefed and board the prop plane to soar high about the rugged alpine landscape. Strap onto your instructor, take a breath and leap into a once-in-a-lifetime free fall. This is what a natural high truly feels like!

Gondola Ride

Queenstown

66-215NZD

1h-2h30m

Take a ride up to the top of the mountain by cable car gondola. Get a spectacular 220° view of Coronet Peak, the Remarkables mountain range, and Lake Wakatipu below.

Queenstown Jet Boating

Queenstown

179NZD

Jet boating is a typical New Zealand activity– go as fast you can in a boat over water. Hang on tight as you fly across the surface of the water. Shoot through narrow rocky gorges and dare to watch as the driver takes hairpin turns frighteningly close to the cliffs.

Earnslaw Steamship Cruise

Queenstown

115-269NZD

1h-2h

Discover the breathtaking Lake Wakatipu aboard the TSS Earnslaw, a 103 year old traditional steamship. This 90 minute cruise highlights that stunning alpine scenery that surrounds Queenstown, and lets you check out the views while relaxing on deck.

Bungee Jumping

Queenstown

320-805NZD

1h30m-4h

Adrenaline junkies will be happy with a stop at the world's original commercial bungee site (bunGY in New Zealand!). Opt to take the plunge or simply observe where it all started from the comfort of solid ground. Shoot some amazing photos of those brave enough to dive into the abyss.

Day 12

## Queenstown

Enjoy the stunning scenery of Fiordland National Park and Doubtful Sound on a day cruise. Take in the waterfalls and wildlife, then return to Queenstown for the night.



### Meals included

Breakfast | Lunch



### Accommodation

Heartland Hotel Queenstown (or similar)

Hotel



### Today's Activities

Private Vehicle

Queenstown - Doubtful Sound

3h

250km

Stretch out and scan the scenery from the comfort of a private vehicle. Driving time includes stops.

Doubtful Sound Wilderness Cruise

Doubtful Sound

Cruise through the stunning Doubtful Sound, one of the most untouched, remote places in the world. The only way to get here is by boat across Lake Manapouri, then bus across Wilmot Pass to Doubtful Sound. Marvel at the steep cliff walls and cascading waterfalls, and keep an eye out for area wildlife: dolphins, penguins, seals, and a variety of birds. This isolated part of New Zealand is truly a special place!

Private Vehicle

Doubtful Sound - Queenstown

3h

250km

Settle in and scan the scenery from the convenience of a private vehicle.

Day 13

## Queenstown to Tekapo

Travel north through the centre of the South Island to Aoraki/Mt Cook National Park, named after New Zealand's highest peak. Spend the afternoon hiking the region, taking in the alpine scenery. Learn more about mountaineer Sir Edmund Hillary at the Visitor's Centre, before a short but scenic journey to Tekapo Village.



### Meals included

Breakfast



### Accommodation

Godley Hotel (or similar)

Hotel



### Today's Activities

Private Vehicle

Queenstown – Mount Cook

3h30m-4h

265km

Settle in and scan the scenery from the convenience of a private vehicle.

Aoraki/Mount Cook National Park Visitor Centre

Mount Cook

Stop by the visitor's centre to learn more about the region.

Aoraki/Mount Cook Visit

Mount Cook

Aoraki/Mount Cook is both a village, a national park and the name of New Zealand's highest mountain. Located in central South Island, the park includes a mix of rocks and glaciers, as well as alpine plants including the world's largest buttercup, the Mount Cook lily. There are several short walks that reward with spectacular views.

Private Vehicle

Mount Cook – Lake Tekapo

1h15m

93km

Settle in and scan the scenery from the convenience of a private vehicle.

Day 14

## Tekapo to Christchurch

Continue on to Christchurch and take in an orientation walk with your CEO. Enjoy one final night together with the group.

Travel to the Garden City of Christchurch, a little piece of England in New Zealand, still recovering from a devastating earthquake.

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### Accommodation

Bealey Quarter (or similar)

Motel

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### Today's Activities

Private Vehicle

Lake Tekapo – Christchurch

3h

230km

Settle in and scan the scenery from the convenience of a private vehicle.

Orientation With CEO

30m-1h

Enjoy a brief walk with your CEO. He/she will give you some tips on finding things like supermarkets, main squares, and ATMs. For more specific or in-depth information, an official guided tour is recommended.

Free Time

Christchurch

Enjoy a last night out.

Day 15

## Christchurch

Depart at any time.

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### Meals included

Breakfast

## What's included

- Your Welcome Moment: Meet Your CEO and Group
- Your Discover Moment: Franz Josef
- Your Discover Moment: Queenstown
- Waitomo Glowworm caves visit
- Orientation walk in Wellington and Christchurch
- Wine tasting
- Fiordland National Park visit with Doubtful Sound day cruise
- Aoraki/Mt Cook National Park visit with hiking opportunity (weather permitting)
- Internal flight between Wellington and Christchurch
- Free time in Rotorua, Wellington, Franz Josef, and Queenstown
- All transport between destinations and to/from included activities

## What are the main highlights of this trip?

Marvel at the striking Franz Josef glacier, Feast on a hangi in a Maori village, Let loose in Queenstown, Cruise around the fjords of Doubtful Sound

## Itinerary Notes

Please note that when in Franz Josef optional activities may be cancelled due to adverse weather conditions.

## What are the main highlights of this trip?

Marvel at the striking Franz Josef glacier, Feast on a hangi in a Maori village, Let loose in Queenstown, Cruise around the fjords of Doubtful Sound

## **Is there a disclaimer I should read before booking this trip?**

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## **Is there a travel disclaimer for my itinerary I should review before booking this trip?**

While it is our intention to adhere to the route described below, there is a certain amount of flexibility built into the itinerary and on occasion it may be necessary, or desirable to make alterations. The itinerary is brief, as we never know exactly where our journey will take us. Due to our style of travel and the regions we visit, travel can be unpredictable. The Trip Details document is a general guide to the tour and region and any mention of specific destinations or wildlife is by no means a guarantee that they will be visited or encountered. Aboard expedition trips visits to research stations depend on final permission.

Additionally, any travel times listed are approximations only and subject to vary due to local circumstances.

## **Are there Itinerary notes?**

Please note that when in Franz Josef optional activities may be cancelled due to adverse weather conditions.

## **What important notes should I be aware of before the trip?**

1) Please be aware that wifi and internet access is not as readily available in New Zealand as in other parts of the world. There are often additional charges to connect to the internet, and speeds may be slower than what you are used to.

2) Over public holidays in Australia and New Zealand (such as Christmas, New Years Day, Easter, and Anzac Day) there may be some limitations of services and disruptions to schedules. In general our tours still operate effectively over public holidays, but there may be closures of optional activities and restaurants, and slight itinerary adjustments in order to provide all tour inclusions.

3) **ACCOMMODATION NOTE:**

Please be aware that properties we stay in with only two stories may not have elevators installed and climbing the stairs with your luggage will be necessary.

**IMPORTANT NOTE:** Bookings for the America's Cup are at either 11am, 1pm or 2pm - this is dependant on the season and availability. Please be sure to reconfirm your sailing 24 hours prior by phoning Explore (while in New Zealand): 0800 397 567 or International: +64 9 359 5987.

## **What is the group leader like?**

This G Adventures group trip is accompanied by one of our group leaders, otherwise known as a Chief Experience Officer (CEO). The CEO will be the group manager, leader and driver - this person is experienced in the routes travelled and will organize and lead the meal preparations and has experience in cooking a variety of local and international dishes for large groups.

As the group coordinator and manager, the aim of the CEO is to take the hassle out of your travels and to help you have the best trip possible. While not being guides in the traditional sense, you can expect them to have a broad general knowledge of the countries visited on the trip, including historical, cultural, religious and social aspects. They will also offer suggestions for things to do and to see, recommend great local eating venues and introduce you to our local friends.

We also use local guides where we think more specific knowledge will add to the enjoyment of the places we are visiting - we think it's the best of both worlds.

## **How large will the group be?**

Max 16, avg 12

## **What meals are included in this trip?**

8 breakfasts, 1 lunch, 2 dinners

## **What are the meals like on this trip?**

Eating is a big part of traveling. Travelling with G Adventures you experience the vast array of wonderful food that is available out in the world. Generally meals are not included in the trip price when there is a choice of eating options, to give you the maximum flexibility in deciding where, what and with whom to eat. It also gives you more budgeting flexibility, though generally food is cheap. Our groups tend to eat together to enable you to taste a larger variety of dishes and enjoy each other's company. There is no obligation to do this though. Your CEO will be able to suggest favourite restaurants during your trip. On truck trips in Africa, aboard the M/S Expedition or our Galapagos yachts, while trekking in remote regions etc. food is included, plentiful and made of fresh local ingredients. The above information applies to G Adventures group trips. For Independent trips please check the itinerary for details of meals included. For all trips please refer to the meals included and budget information for included meals and meal budgets.

## **What are the modes of transportation on my trip?**

Private vehicle, plane, walking, boat.

## **What transportation will we take on this trip?**

Our vans are mini-coaches. Occasionally with smaller group sizes we will use smaller, equally comfortable 13-seater vehicles. All mini-coaches tow a trailer for luggage. All groups have one CEO, who is also the driver.

The vehicles are factory built with comfortable seats and air-conditioning. It is mandatory to wear a seatbelt while riding in our vehicles.

## **Is there an extra cost for travelling solo?**

We believe solo travellers should not have to pay more to travel so our group trips are designed for shared accommodation and do not involve a single supplement. Single travellers joining group trips are paired in twin or multi-share accommodation with someone of the same sex for the duration of the trip. Some of our Independent trips are designed differently and solo travellers on these itineraries must pay the single trip price.

## **Where will we stay during the trip?**

Hotels/motels (14nts).

## **Will I get my own room?**

Please note that if you have booked the "My Own Room" option for this tour, you will receive your own single room for all night stops

## **What kind of accommodation can I expect on this trip?**

Accommodation will be varied throughout your adventure.

## **What are the joining instructions?**

For details of your joining hotel please refer to your tour voucher, G Account, the G Adventures App or contact your travel agent.

From Auckland airport (AKL), to reach your starting accommodation you can take the Skybus (departs every 10-15 minutes), the Airport Shuttle Bus or a local taxi. Please go to the airport information desk for assistance.

Please note that day 1 is an arrival day and no activities have been planned on this day.

Upon arrival to your Joining Hotel (note that check-in time will be in the afternoon), look for a note or bulletin board in the reception with a note from your CEO. This note will give the details of your Welcome Meeting on day 1 (usually between 5pm and 7pm), where you will get a chance to meet your CEO and other travellers, as well as learn more about how the tour will run. If you don't see a note, please ask reception for details!

If you are arriving later and will miss the Welcome Meeting, your CEO will leave a note at reception for you with any information you may need, and with morning instructions for the next day.

## What happens if I experience problems when arriving?

We don't expect any problems, and nor should you, but if for any reason you are unable to commence your trip as scheduled, please refer to the emergency contact details provided in this dossier and contact us as soon as possible. If you have a pre-booked transfer, and you have not made contact with our representative within 30 minutes of clearing customs and immigration, we recommend that you make your own way to the Starting Point hotel, following the Joining Instructions. Please apply to your travel agent on your return for a refund of the transfer cost if this occurs.

## Who should I contact in case of an emergency?

Should you need to contact G Adventures during a situation of dire need, it is best to first call our local office in Melbourne. If for any reason you do not receive an immediate answer, please leave a detailed message and contact information, so we may return your call and assist you as soon as possible.

### EMERGENCY CONTACT NUMBERS

G Adventures Local Office and after office hours emergency number

From outside New Zealand +64 211935846

From within New Zealand: 0211935846

If you are unable for any reason to contact our local operations manager, please call the numbers listed below which will connect you directly with our Sales team who will happily assist you. Hours of operation by region can be found [here](#).

Toll-free, North America only: 1 888 800 4100

Calls from UK: 0344 272 0000

Calls from Germany: 0800 365 1000

Calls from Australia: 1 300 796 618

Calls from New Zealand: 0800 333 307

Outside North America, Australia, New Zealand, Germany and the UK: +1 416 260 0999

## Are there any additional packing suggestions I should consider?

The max luggage allowance on most domestic flights within New Zealand is 1 checked bag (20 kgs) and 1 carry on (7 kgs) per person.

You will be on the move a lot, so our advice is to pack as lightly as possible.

We recommend using a backpack for your convenience, or a medium-sized suitcase if you prefer. Heavy luggage is not recommended for the health of the CEO, who will take a lead in loading the storage trailer. Due to space in the trailer, we will not be able to accommodate more than one piece of main luggage per person. A good size day-pack (20-35L) is also essential to carry your personal gear for the day, as access to luggage between destinations will be limited. This daypack will be used to carry your personal gear for the day, your lunch and a water bottle.

New Zealand weather can be quite variable, even in summer, and layers are recommended throughout the year.

# What should be on my packing list?

## Cold weather:

- Long-sleeved shirts or sweater
- Scarf
- Warm gloves
- Warm hat
- Warm layers

## Documents:

- Flight info (required) (Printouts of e-tickets may be required at the border)
- Insurance info (required) (With photocopies)
- Passport (required) (With photocopies)
- Vouchers and pre-departure information (required)
- Visas or vaccination certificates (With photocopies)

## Essentials:

- Toiletries (required) (Shampoo, bodywash, soap, etc.)
- Binoculars (optional)
- Camera (With extra memory cards and batteries)
- Cash, credit and debit cards
- Day pack (Used for daily excursions or short overnights)
- Ear plugs
- First-aid kit (should contain lip balm with sunscreen, sunscreen, whistle, Aspirin, Ibuprofen, bandaids/plasters, tape, anti-histamines, antibacterial gel/wipes, antiseptic cream, Imodium or similar tablets for mild cases of diarrhea, rehydration powder, water purification tablets or drops, insect repellent, sewing kit, extra prescription drugs you may be taking)
- Flashlight/torch (Headlamps are ideal)
- Fleece top/sweater
- Footwear
- Hat
- Headphones (Noise-cancelling recommended)
- Locks for bags
- Long pants/jeans
- Moneybelt
- Outlet adapter
- Personal entertainment (Reading and writing materials, cards, music player, etc.)
- Reusable water bottle
- Shirts/t-shirts
- Sleepwear
- Small travel towel
- Sunglasses
- Swimwear
- Watch and alarm clock
- Waterproof backpack cover
- Windproof rain jacket

**Health & Safety:**

- Face masks (Clients will be only be required to wear a face mask where it is mandated by local regulations.)
- Hand sanitizer
- Pen (Please bring your own pen for filling out documents.)

**Warm weather:**

- Sandals/flip-flops
- Shorts/skirts (Longer shorts/skirts are recommended)
- Sun hat/bandana
- Swimwear

## What are the visas and entry requirements for my trip?

All countries require a valid passport (with a minimum 6 months validity). Contact your local embassy or consulate for the most up-to-date visa requirements, or see your travel agent. It is your own responsibility to have the correct travel documentation. Visa requirements for your trip will vary depending on where you are from and where you are going. We keep the following information up to date as far as possible, but rules do change and sometimes without warning. While we provide the following information in good faith, it is vital that you check the information yourself and understand that you are fully responsible for your own visa requirements.

Visa information specific to your destination and nationality can be found in our Important Pre-Departure Information page [here](#)

## What should I consider when planning my personal expenses and discretionary spending for this itinerary?

Every traveller is different and therefore spending money requirements will vary. Some travellers may drink more than others while other travellers like to purchase more souvenirs than most. Please consider your own spending habits when it comes to allowing for drinks, shopping and tipping. Please also remember the following specific recommendations when planning your trip.

## What should I know about currency, credit cards, and exchanging money while on this tour?

The currency in New Zealand is the New Zealand Dollar (NZD).

Credit cards are accepted almost everywhere in New Zealand and can be used to purchase small and large items. When purchasing products or services with a foreign credit card you may be charged additional fees by your credit card company for foreign purchases.

Credit cards and debit cards are very useful for cash advances but you must remember to bring your PIN number (be aware that many ATM machines only accept 4-digit PINs). Both Cirrus and Plus system cards are the most widely accepted debit cards. Both Visa and Master Cards are the most widely accepted credit cards. While ATMs are commonly available, there are no guarantees that your credit or debit cards will actually work check with your bank before you travel. A visit to an ATM can be arranged on Day 1 and other days of the trip.

Do not rely on credit or debit cards as your only source of money. A combination of local currency (preferably smaller bills, 5's, 10's and 20's), traveller's cheques and credit cards is best. Currency exchange is best obtained prior to travel or at the airport, currency exchange is easy to find in New Zealand in the gateway cities and most banks do accommodate.

Always take more rather than less, as you don't want to spoil the trip by constantly feeling short of funds.

As currency exchange rates can fluctuate often we ask that you refer to the following website for daily exchange rates:  
[www.xe.com](http://www.xe.com)

## How much emergency money should I bring on this trip?

Please also make sure you have access to at least an additional USD \$200 (or equivalent) as an 'emergency' fund, to be used when circumstances outside our control (ex. a natural disaster) require a change to our planned route. This is a rare occurrence!

## Should I be tipping on my trip?

It is not customary in New Zealand or Australia to tip service providers, but if you do experience outstanding service it is good to do so. Such service would only usually be in places like quality restaurants and it would be very rare that you would tip more than 10%. Unless specifically asked to do so at the time (by your CEO) - do not tip your local guides. Also at the end of each trip if you felt your G Adventures Chief Experience Officer did an outstanding job, you may consider a small tip - 5-10 NZD per person, per day - but it certainly isn't expected.

# What activities are optional on this trip?

## Auckland

- Maritime Museum Visit (24NZD per person)
- Auckland Sailing: America's Cup Experience (Pre Tour) (210NZD per person)

## Waiheke Island

- Waiheke Island Excursion (62-369NZD per person)

## Rotorua

- Hot Springs (50-360NZD per person)
- Whitewater Rafting (135NZD per person)
- Rotorua Canopy Tours (199-269NZD per person)

## Wellington

- Te Papa Museum Visit (35NZD per person)
- Weta Workshop Tour (99NZD per person)
- Zealandia (31-120NZD per person)
- Wellington Cable Car (6-12NZD per person)

## Kaikoura

- Hiking (Free)
- Scenic Flight (250NZD per person)
- Dolphin Tour (135NZD per person)
- Whale Watching (175NZD per person)

## Franz Josef

- Hiking (Free)
- Heli Scenic Flight with Snow Landing (385-655NZD per person)
- Franz Josef Kayaking (149-169NZD per person)
- Guided Heli Hike (Heli Transfer) (595-795NZD per person)

## Queenstown

- Vineyard Tour (189-265NZD per person)
- Gondola Ride (66-215NZD per person)
- Earnslaw Steamship Cruise (115-269NZD per person)
- Skydiving (449-549NZD per person)
- Queenstown Jet Boating (179NZD per person)
- Bungee Jumping (320-805NZD per person)

## What do I need to know to about safety and security on my trip?

Many national governments provide a regularly updated advice service on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure. We strongly recommend the use of a neck wallet or money belt while travelling, for the safe keeping of your passport, air tickets, travellers' cheques, cash and other valuable items. Leave your valuable jewellery at home - you won't need it while travelling. Many of the hotels we use have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage. When travelling on a group trip, please note that your group leader has the authority to amend or cancel any part of the trip itinerary if it deemed necessary, due to safety concerns. Your Chief Experience Officer (CEO) will accompany you on all included activities. During your trip you will have some free time to pursue your own interests, relax and take it easy and explore at your leisure. While your CEO will assist you with options available in a given location, please note that any optional activities you undertake are not part of your itinerary, and we offer no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgement when selecting an activity in your free time. Although the cities visited on tour are generally safe during the day, there can be risks to wandering throughout any major city at night. It is our recommendation to stay in small groups and to take taxis to and from restaurants, or during night time excursions.

Water based activities have an element of danger and excitement built into them. We recommend only participating in water based activities when accompanied by a guide(s). We make every reasonable effort to ensure the fun and adventurous element of any water based activities (in countries with varying degrees of operating standards), have a balanced approach to safety. It is our policy not to allow our CEOs to make arrangements on your behalf for water based activities that are not accompanied by guide(s).

Swimming, including snorkeling, is always at your own risk. [Read more about travel safety](#) for ways to further enhance your personal safety while traveling.

## What rules should I know before joining this trip?

Illegal drugs will not be tolerated on any trips. Possessing or using drugs not only contravenes the laws of the land but also puts the rest of the group at risk. Smoking marijuana and opium is a part of local culture in some parts of the world but is not acceptable for our travellers. Our philosophy of travel is one of respect towards everyone we encounter, and in particular the local people who make the world the special place it is. The exploitation of prostitutes is completely contrary to this philosophy. Our group leader has the right to expel any member of the group if drugs are found in their possession or if they use prostitutes.

## Is travel insurance required for my trip?

Travel insurance is compulsory in order to participate on any of our trips. When travelling on a group trip, you will not be permitted to join the group until evidence of travel insurance has been sighted by your leader, who will take note of your insurance details. When selecting a travel insurance policy we require that at a minimum you are covered for medical expenses including emergency evacuation and repatriation. A minimum coverage of USD200,000 is required. We strongly recommend that the policy also covers personal liability, cancellation, curtailment and loss of luggage and personal effects. Some tours include adventure activities that require extra coverage (e.g. crampon use); please review your itinerary and make sure that you are covered for all included activities. If you have credit card insurance we require proof of purchase of the trip (a receipt of credit card statement) with a credit card in your name. Contact your bank for details of their participating insurer, the level of coverage and emergency contact telephone number.

## What is Planeterra?

Planeterra International Foundation is a non-profit organization committed to turning travel into impact by helping local communities earn an income from tourism. Planeterra connects underserved local communities to the benefits of tourism by developing and supporting small community-owned businesses. These businesses support Indigenous people, empower women, grant youth access to employment opportunities, and protect the environment. Planeterra also works to ensure these businesses have a thriving customer base by integrating their projects into G Adventures' itineraries globally.

G Adventures is Planeterra's largest corporate donor, covering all operating costs, so 100% of your donation will bring opportunity to people in need.

G Adventures Dollar-a-day Program - Make Every Day Count - Turn your travel into impact with [Planeterra Foundation](#).

Did you know? Most communities around the world do not benefit from tourism. Give back to the places you visit on your travels by creating opportunities for local people to earn an income, and protect the environment.

Make every day count by donating \$1/day for the length of your trip, and join us in empowering the communities you will visit when you travel. 100% of your donation goes directly to Planeterra projects.

## How can I share feedback about my trip experience?

Earn 5% off your next G Adventures Tour (up to \$100 USD)\*

After your travels, we want to hear from you! Your feedback information is so important to us and to thank you for your time, we are pleased to offer a 5% discount (up to a maximum of \$100 USD) off your next G Adventures holiday. All you need to do is submit the form within 4 weeks of the completion of your tour, and you'll be able to join the thousands of travellers who have taken 2, 3, 4 or even 10 or more tours with us!

Discount cannot be combined with other offers or applied to 'Independent' style trips. Maximum discount value is \$100 USD (or equivalent currency). Valid for new bookings only. G Adventures reserves the right to withdraw or modify this offer at any time without notice. Limited to one discount per person.

## Does G Adventures have an email newsletter I can subscribe to?

Our adventure travel e-newsletter is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from G Adventures, subscribe at [www.gadventures.com/newsletters/](http://www.gadventures.com/newsletters/)

Stay current on how our company invests in our global community through our foundation – Planeterra. Sign up for [Planeterra's monthly news](#) to learn more about how to give back and support the people and places we love to visit.

## How old must I be to join this trip?

You must be 18 to travel unaccompanied on a G Adventures tour. For minors travelling with a guardian over 21 years old, the minimum age is 12.

## Are international flights included in this trip?

No, international flights are generally not included in the price of your tour.

However, on some combo tours travelling between two different countries, international flights are included as part of the itinerary and price of the tour. Please speak to your GCO or booking agent for further details.

In addition, check-in times and baggage allowances/restrictions vary by airline and can change at any time. For the most up-to-date information for your flight, please contact your airline. We recommend checking in online in advance to avoid potential delays at the airport.

## What should LGBTQ+ travellers know about safety and travel considerations on this trip?

The safety and well-being of all of our travelers is a priority at G Adventures and that includes our travelers who identify as part of the LGBTQ+ community. We recognize that there are specific concerns and questions you may have about your adventure in terms of safety and security. We encourage you to visit our [LGBTQ+ page](#) for useful resources to ensure you feel safe and comfortable throughout the duration of your trip. The Equaldex tool linked on this page can be of particular help when deciding where you may want to visit next.

## Dossier Disclaimer

The information in this trip details document has been compiled with care and is provided in good faith. However it is subject to change, and does not form part of the contract between the client and the operator. The itinerary featured is correct at time of printing. It may differ slightly to the one in the brochure. Occasionally our itineraries change as we make improvements that stem from past travellers, comments and our own research. Sometimes it can be a small change like adding an extra meal along the itinerary. Sometimes the change may result in us altering the tour for the coming year. Ultimately, our goal is to provide you with the most rewarding experience. Please note that our brochure is usually released in November each year. If you have booked from the previous brochure you may find there have been some changes to the itinerary.

**VERY IMPORTANT:** Please ensure that you print a final copy of your Trip Details to review a couple of days prior to travel, in case there have been changes that affect your plans.

## Itinerary Disclaimer

While it is our intention to adhere to the route described below, there is a certain amount of flexibility built into the itinerary and on occasion it may be necessary, or desirable to make alterations. The itinerary is brief, as we never know exactly where our journey will take us. Due to our style of travel and the regions we visit, travel can be unpredictable. The Trip Details document is a general guide to the tour and region and any mention of specific destinations or wildlife is by no means a guarantee that they will be visited or encountered. Aboard expedition trips visits to research stations depend on final permission.

Additionally, any travel times listed are approximations only and subject to vary due to local circumstances.